

Natural Gas Safety

Safety tips

- Keep combustibles safe; store papers, fluids, paints, curtains and rags far away from any gas appliance or heat source.
- Install and maintain smoke detectors.
- Make sure gas appliances are installed and vented properly.
- If you smell a strong persistent natural gas odor:
 - 1. Open windows and doors.
 - 2. Don't use the phone or electrical devices.
 - 3. Go to a neighbor's house and call your natural gas utility (see emergency numbers below).

- Keep appliance vents on the outside of your house clear of obstructions.
- Never use your oven or grill to heat your house.
- Don't attempt to relight pilot lights if you lack experience.
- Don't purchase a new gas appliance without checking to make sure it meets strict safety standards.

Written by: Madison Gas and Electric, Alliant Energy

To report a natural gas-related emergency, call:

Alliant Energy Customers 1-800-862-6261 (24 hours) Madison Gas and Electric Customers 608-252-7111 or 1-800-245-1123 (24 hours)